



## ELECTRONIC CLEARING SERVICE (Debit Clearing) MANDATE FORM

Authorization of Customer to remit funds/payments to Standard Chartered Bank (SCB) through Electronic Clearing Service

I/We hereby, authorize SCB and their authorized service providers, to debit my/our following bank account by ECS (Debit Clearing)

S C B

Utility Code- 6009068 (All Regions except Surat, Bhopal, Baroda, Indore & Lucknow) (All Regions except Surat, Bhopal, Baroda, Indore & Lucknow)

SCB Utility Code [Surat 3951054] [Indore 4529010] [Bhopal 4629011] [Lucknow 2269013] [Baroda 3909101]

CUSTOMER'S NAME

(Form to be filled up in capital letters only)

Applicant Name :

Co-Applicant Name :

### PARTICULARS OF BANK ACCOUNT

Account holder/s Name as in Bank Account (All Account holders)

Account No. :

Account Type : Savings  Current  Cash Credit  Over Draft

Bank Name :

9 Digit MICR Codes :

Branch Name :

Bank City :

ECS w.e.f [D D M M Y Y Y Y]

### PARTICULARS OF DEBIT INSTRUCTIONS :

DEBIT REFERENCE No. (loan, cell, phone, policy no. etc)

UPPER LIMIT FOR ECS DEBIT (IN INR)

BANK / UTILITY NAME

EXPIRY DATE : [D D M M Y Y Y Y]

DECLARATION AND SIGNATURE/S : I/We hereby declare that the particulars given above are correct and complete. If the transaction is delayed or not affected at all for reasons of incomplete or incorrect information, I/we would not hold the user institution responsible. I/We have read all the terms and conditions as are applicable for availing of this ECS Debit service and agree to discharge the responsibility expected of me/us as a participant under the scheme. I/We also hereby authorize our representative carrying this ECS Debit Mandate Form to get it verified and executed by my/our Bank.

First Account Holder

Second Account Holder

Third Account Holder

Fourth Account Holder

All Signatures as in the Bank Records. All Joint Account holders are required to sign

For use by Customer/Account Holder's Bank : We hereby certify that the particulars of the customers furnished above are correct as per our records, and we hereby declare that a copy of this mandate form, duly complete and signed, has been submitted to us.

Bank Stamp :

Name :

Designation :

Signature of Authorised Official of the Bank :

Branch :

Date :

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Signature of Authorised Official of the Bank :

Branch :

Date :

## Electronic Funds Transfer Form Terms and Conditions

● The Customer shall be responsible for the accuracy of the particulars given in the EFT Request and shall be liable to compensate Standard Chartered Bank ("the Bank") for any loss arising on account of any error in his EFT Request. ● The Customer shall be bound by any EFT Request executed by the Bank if the Bank had executed the EFT Request in good faith and in compliance with the security procedure. "Security Procedure" means a procedure established by agreement between the Bank and the Customer for the purpose of verifying that the EFT Request or communication amending or canceling an EFT Request transmitted electronically is that of the Customer or for detecting error in the transmission for the content of the payment order or communication. A security procedure may require the use of algorithms or other codes identifying words or numbers, encryption, callback procedures or similar security devices. ● The Customer shall ensure availability of funds in his account properly applicable to the EFT Request before the execution of the EFT Request by the Bank. Where however, the Bank executes the EFT Request without properly applicable funds being available in the customer's account, the customer shall be bound to pay to the Bank the amount debited to his account for which an EFT was executed by the Bank pursuant to his EFT Request together with the charges including interest payable to the Bank. ● The Customer hereby authorizes the Bank to debit to his account with any liability incurred by him/her to the Bank for execution by the Bank of any EFT Request issued by it. ● The Customer agrees that the EFT Request shall become irrevocable when it is executed by Bank and the Bank may at its sole discretion accept any revocation of the EFT Request prior to execution by the Bank and that the Bank is not bound by any notice of revocation. ● The Customer agrees that he shall not be entitled to make any claim against any party in the RBI EFT Scheme. ● The Customer agrees that in the event of any delay in the completion of the Funds Transfer or any loss on account of error in the execution of the Funds Transfer pursuant to a EFT Request, the Bank's liability shall be limited to the extent of payment of interest at the Bank rate for the period of delay in the case of delayed payment and the refund of the amount together with interest at the Lending rate upto the date of refund, in the event of loss on account of gross negligence or fraud on the part of any employee of the Bank.

**The Bank shall execute an EFT Request issued by the customer duly authenticated by him as verified by the security procedure, unless:**

● The funds available in the account of the customer are not adequate or properly applicable to comply with the EFT Request and the customer has not made any other arrangement to meet the payment obligation. ● The EFT Request is incomplete or it is not issued in the agreed form. ● The EFT Request is attached with notice of any special circumstances. ● The Bank has reason to believe that the EFT Request is issued to carry out an unlawful transaction. ● The EFT Request cannot be executed under the RBI EFT Scheme. ● No EFT Request issued by the customer shall be binding on the Bank until the Bank has accepted it. ● The Bank shall, upon execution of every EFT Request executed by it, be entitled to debit the designated account of the customer, the amount of the funds transferred together with charges payable thereon, whether or not the account has sufficient balance.

Standard Chartered Bank shall not be liable for any loss of damage arising or resulting from delay in transmission delivery or non-delivery of Electronic messages or any mistake, omission, or error in transmission or delivery thereof or in deciphering the message from any cause whatsoever or from its misinterpretation received or the action of the destination Bank or any act or even beyond control. EFT Request received after cut-off time will be sent on the next working day. Standard Chartered Bank is not responsible for any charges/commission levied/charged by the Beneficiary Bank.