

Balance on EMI - BOE

Terms and Conditions

1. This is a special promotional offer to select card members only. The card members are selected solely at the discretion of Standard Chartered Bank (The Bank). The Bank may or may not come out with such offers in the future at its discretion.
2. The EMI will be added to your minimum amount due every month, and will attract penal charges incase the minimum amount due is not paid in full by the mentioned payment due date. The EMI and hence the minimum amount due will be a part of your credit card limit. If the amount outstanding (including the EMI) were to exceed the credit limit, you would be liable to pay over limit charges as applicable. The offer amount and the interest thereon will be billed in your monthly Credit Card statement.
3. The amount of Processing Fee and Service Tax will be billed in your monthly credit card statement.
4. Changes to Terms and Conditions:
 - a) When you become a customer, we will tell you of changes to terms and conditions through any of the following channels:-
 - i) Account statements/Pass book
 - i. ii) ATM's
 - ii. iii) Notice board each branch of the Bank
 - iii. iv) Internet including e-mail and website
 - iv. v) Newspaper
 - b) Normally changes will be done with prospective effect giving notice of one month
 - c) Any changes in the terms and conditions will be communicated to you within 30 days of the effective date of revision, failing which you may within 60 days of your receipt of the revised terms and conditions close your account without any additional charges in case the revised terms and conditions are unfavorable to you.
 - d) If we have made a major change or a lot of minor changes in any one year, we will, on request give you a copy of new terms and conditions or a summary of changes
5. The Bank reserves the right to foreclose the offer and debit the entire outstanding amount if the earlier payments are overdue
6. A separate account would be setup for this offer. The account number would reflect on your card statement and you are requested to make your payment towards each of your accounts individually. In case you are making a payment towards the outstanding of multiple card accounts via a single cheque/DD, then the same may be drawn in favour of any one of your account numbers, with a clear instruction on the reverse of the cheque/DD for allocation of payment to the respective accounts
7. Unless explicitly specified, any loan amount that has been approved against your credit card is a part of your credit card limit. In such a case, your credit card limit would be blocked to the extent of the outstanding principal of the loan taken against the credit card. As and when you repay your monthly EMI/amount applicable, your available credit limit would increase by the amount of principal paid off.
8. The 'Available Credit Limit' displayed in your monthly statement also factors all outstanding pertaining to balance transfers, advances and any unpaid principal amount on your EMI loan accounts.
9. Participants will not hold Standard Chartered Bank responsible for or liable for any actions, claims, demands, loses, damages, costs, charges which a participant might suffer, sustain, or incur by way of this scheme.
10. If your Standard Chartered Bank credit card is closed before all installments have been charged or if your EMI account is pre-closed, the offer amount outstanding together with the pre-closure charges (if applicable) would be debited as one consolidated amount on to your credit card. Thereafter, this will be considered to be an outstanding on your card account and will attract financial charges (as per the T&C governing the credit card) should there be partial / no payment against the same.
11. Nothing contained herein shall prejudice or affect the terms and conditions of the Card Member agreement. The terms of this agreement shall be in addition to and not in derogation of the terms contained in the Bank's Card Member Rules and Regulations.
12. In the event you do not agree to the details of the offer, rate of interest, applicable charges, or the terms and conditions herein, you are required to call the Bank's help line and cancel the offer

within 15 days from the date of set up of offer, failing which you shall have deemed to have accepted the offer and the terms and conditions herein and be liable to pay interest on the amount disbursed from the date of the set up of offer.

13. To pre-close your EMI account, please call the helpline numbers.

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Standard Chartered Bank is committed to making your Banking with us a pleasant experience and values your feedback:

Visit Us: www.standardchartered.co.in Write to Us: Card.Services@standardchartered.com

You can write to us for any further queries at Customer Care Unit, Standard Chartered Bank, Post Box No. 8888, Chennai 600 001.

SMS us: SMS "Service" to 9980033333 and we will provide assistance to you within 24 hours.

The Bank assures to pay INR.100, on failure of establishing contact within 24 hours*. (* *Terms and Conditions apply*)

In case of unresolved grievances email us at: head.service@standardchartered.com

Phone Banking Numbers:

Ahmedabad, Bangalore, Chennai, Delhi, Hyderabad, Kolkata, Mumbai, Pune 39404444 / 66014444

Allahabad, Amritsar, Bhopal, Bhubaneshwar, Chandigarh, Cochin / Ernakulam, Coimbatore, Indore, Jaipur, Jalandhar, Kanpur, Lucknow, Ludhiana, Nagpur, Patna , Rajkot, Surat, Vadodara 3940444 / 6601444

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