

Service Charges	BEA - 100	BEA - 500	BEA - 1000
<b>OTHER ACCOUNT RELATED CHARGES</b>			
<b>Account Statements</b>			
• Monthly Statements	Free	Free	Free
• Weekly Statements	Free	Free	Free
<b>Duplicate Statement</b>			
• Statement upto three months old	₹ 125	₹ 125	Free
• Statement more than three months old	₹ 175	₹ 175	Free
<b>Account Closure</b>			
• Within 6 months from date of opening	₹ 500	₹ 500	₹ 1,000
<b>Stop Payment</b>			
• Single Cheque	Free	Free	Free
• Range of Cheques	₹ 225	₹ 225	₹ 225
<b>Cheque Return</b>			
• Cheque issued by customer	₹ 500	₹ 500	Free
• Cheque deposited by customer	Free	Free	Free
• Foreign currency cheque	₹ 250	₹ 250	₹ 250
• Other Bank's charges additional			
<b>Electronic Clearing Service Return</b>			
• ECS debit instructions issued by customer and returned unpaid	₹ 425	₹ 425	Free
<b>Dormant &amp; Inoperative Accounts</b>			
• Dormant Accounts (charge per annum)	₹ 1,500	₹ 1,500	₹ 1,500
• Inoperative Accounts (charge per quarter)	₹ 1,000	₹ 1,000	₹ 1,000
<b>SPECIAL SERVICES</b>			
<b>Certificate of Balance / Certificate of Interest</b>			
• Certificate upto one year old	Free	Free	Free
• Certificate more than one year old	₹ 250	₹ 250	₹ 250
<b>Retrieval of Documents</b>			
• Document upto 6 months old	₹ 150	₹ 150	Free
• Document more than 6 months old	₹ 250	₹ 250	Free
<b>Standing Instructions</b>			
• Setting up charge	Free	Free	Free
• Execution fee	Free	Free	Free
• Charges/commission on transaction additional			
<b>Banker's Report</b>	Free	Free	Free
<b>Signature Verification</b>	Free	Free	Free

Standard Chartered Bank, India, has produced this brochure to keep you informed of our broad range of services

Our fees and charges reflect our commitment to providing our customers with quality service at competitive prices

The Bank reserves the right to amend the terms, conditions or rates stated in the brochure and to assess charges on transactions which are not covered by this schedule

Safe Deposit Lockers are available at certain branches and can be offered to a customer upon request. Charges are available at the respective branches

"Service charges are exclusive of Service tax alongwith surcharge, cess or any other levy as may be applicable, which will be levied & recoverable in addition to the above charges"

SCB will levy a service fee of ₹ 100 on all Foreign Exchange deals executed for our clients as per the Government of India notification for all FX deals maturing/ being settled effective 16 May 2008

Terms & Conditions apply

## Business Essential Account

**SME**  
Banking

Standard Chartered 



## Schedule of Service Charges

### Phone Banking Numbers

Ahmedabad, Bangalore, Chennai, Delhi, Hyderabad, Kolkata, Mumbai, Pune	39401616 / 66011616
Allahabad, Amritsar, Bhopal, Bhubaneshwar, Chandigarh, Cochin, Coimbatore, Indore, Jaipur, Jalandhar, Kanpur, Lucknow, Ludhiana, Nagpur, Patna, Rajkot, Surat, Vadodara	3940161 / 6601161
Gurgaon & Noida	011 - 39401616 / 011 - 66011616
Jalgaon, Guwahati, Cuttack, Mysore, Thiruvananthapuram, Vishakhapatnam, Proddatur, Dehradun, Mathura, Saharanpur, Siliguri	1800 425 0109 (from BSNL) & 1800 3000 1616 (from Reliance)

**Email us** : sme.customercare@sc.com

**Visit us** : www.standardchartered.co.in

**Write to us** : Standard Chartered Bank, Customer Care Unit, 19 Rajaji Salai, Chennai - 600 001.

**SMS us** : SMS "Service" to 9980033333 and we will provide assistance to you within 24 hours.

The bank assures to pay ₹100 on failure of establishing contact within 24 hours\*. (\*Conditions apply)

**In case of unresolved grievances email us at : head.service@sc.com**

Ver. 1 - October 2010

**Here for good**  
standardchartered.co.in

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<b>MINIMUM BALANCE REQUIREMENT</b>			
• Average Quarterly Balance (AQB)	₹ 1,00,000	₹ 5,00,000	₹ 10,00,000
<b>ACCOUNT MAINTENANCE CHARGES</b>			
< 50,000	₹ 1,500		
50,000 - 1,00,000	₹ 1,000		
< 2,00,000		₹ 3,500	
2,00,000 - 5,00,000		₹ 2,000	
< 5,00,000			₹ 5,000
5,00,000 - 7,50,000			₹ 3,500
7,50,000 -10,00,000			₹ 2,000
<b>REMITTANCES</b>			
<b>National Electronic Funds Transfer</b> (Through Branch / Internet Banking)			
• Inward / Outward	Free	Free	Free
<b>Real Time Gross Settlement Transfers</b> (Through Branch)			
• Inward/ Outward	Free	Free	Free
<b>Pay Orders/ Demand Drafts drawn on our branches</b>	Free	Free	Free
<b>Demand Drafts drawn on correspondent banks</b> (Through Branch specified locations*)			
• Free limits (per month)	₹ 50 lacs	₹ 50 lacs	₹ 75 lacs
• Charges applicable above limit* *Min Fee - ₹ 150, Max Fee - ₹ 5000 Max Fee will not apply to certain locations. For other locations, correspondent bank charges will apply additionally	0.2%	0.2%	0.2%
• Foreign Currency Draft (Draft in EURO ₹ 1000)	₹ 750	₹ 750	₹ 750
<b>Cancellation / Revalidation</b>			
• Demand Draft / Pay Order*	₹ 275	₹ 275	₹ 275
• Lost / Duplicate Instrument* *Correspondent Bank's charges additional	₹ 275	₹ 275	₹ 275
<b>Funds Transfer</b>			
• Transfer of funds across SCB branches	Free	Free	Free
• Transmission in Foreign Currency* (Telex transfer): Remittances upto USD 50,000 or equivalent value	₹ 500	₹ 500	₹ 500
Remittances above USD 50,000 or equivalent value	₹ 1,000	₹ 1,000	₹ 1,000
*Other Bank's Charges additional			
<b>Remittances from abroad*</b> *Other Bank's Charges additional	Free	Free	Free
<b>ITT / OTT E-alerts</b> (Set-up charges)	₹ 300	₹ 300	Free
<b>Foreign Inward Remittance Certificate / Form 10H</b>	Free	Free	Free
<b>Online Tax Payment Facility</b> (per request)	₹ 300	₹ 300	₹ 300

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<b>STRAIGHT2BANK ACCESS - CORPORATE INTERNET BANKING</b>			
• Installation Charges (One - Time set up Charges)	₹ 5,000	Free	Free
• National Electronic Funds Transfer	Free	Free	Free
• Real Time Gross Settlement	Free	Free	Free
• Online Payroll Upload	Free	Free	Free
• Funds Transfer across SCB Branches	Free	Free	Free
• Online DD issuance and delivery to Beneficiary (SCB locations)	Free	Free	Free
• Online DD issuance and delivery to Beneficiary (HDFC locations#) per instrument	₹ 30	₹ 20	₹ 10
• Online DD issuance and delivery to Beneficiary (Other Correspondent Bank locations#)	₹ 1.50/1,000	₹ 1.00/1,000	₹ 0.50/1,000
• Remote Printing of Demand drafts	₹ 2.50/1,000	₹ 1.50/1,000	₹ 1.00/1,000
• Cheque printing facility at SCB locations (per Instrument)	₹ 4	₹ 3	₹ 2
• Payment Advice & Invoice details on E-mail - Customer	Free	Free	Free
• Payment Advice & Invoice details on E-mail - Beneficiary	₹ 1000	₹ 500	₹ 500
<b>COLLECTIONS (Through Branch)</b>			
<b>Cash Deposits</b>			
• Free limits (Quarter 1)	₹ 40 lacs	₹ 60 lacs	₹ 75 lacs
• Cash multiplier (Quarter 2 onwards)	7 times of actual AQB maintained in the quarter		
• Maximum free limits in a quarter	₹ 75 lacs	₹ 120 lacs	₹ 200 lacs
• Charges (above free limit)	₹ 2.0/1,000	₹ 2.0/1,000	₹ 2.0/1,000
<b>Outstation Cheque Collection</b> (Through Branch)			
• Cheque drawn on any of our branches	Free	Free	Free
• Cheque drawn on another bank	Free	Free	Free
• Our branch locations	Free	Free	Free
• Other locations Cheque amount upto ₹ 10,000	₹ 50	₹ 50	₹ 50
Cheque amount above ₹ 10,000 and less than or equal to ₹ 1,00,000	₹ 100	₹ 100	₹ 100
Cheque amount above ₹ 1,00,000	₹ 150	₹ 150	₹ 150
• Other Value Added Services (non individuals Only)	₹ 4/1000	₹ 4/1000	₹ 4/1000
• Foreign Currency Cheque* *Min. fee ₹ 100	0.25%*	0.25%*	0.25%*
<b>Outstation cheque pickup for local clearance</b>			
• Cheque clearance charge per instrument	₹ 75	₹ 75	₹ 75
• Cheque pickup charges (per month per location)	₹ 400	₹ 400	₹ 400
• Cheque return charges Other Bank's charges additional	₹ 100	₹ 100	₹ 100
<b>ANYWHERE TRANSACTIONS (Through Branch)</b>			
• Cash Deposit / Withdrawal	Free	Free	Free
• Pay Order / Demand Draft	Free	Free	Free

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<b>DOORSTEP BANKING*</b> (Through Phone Banking / Branch) This service is currently available in select cities only			
<b>Cash Pick-up / Delivery</b> (per instance)	Free	Free	Free
• Frequency -Daily	₹ 1,000	₹ 1,000	₹ 1,000
• Frequency - Weekly (Differential charges applicable for pick up above INR 3 Lakhs in a day).	₹ 500	₹ 500	₹ 500
<b>Cheque Pick-up / DD &amp; PO Delivery</b> (per instance)	Free	Free	Free
• Fixed Schedule Services			
• Frequency -Daily (₹ 1000 per month if minimum AQB is not maintained from Quarter 2 onwards)	Free	Free	Free
• Frequency - Weekly (₹ 500 per month if AQB is not maintained from Quarter 2 onwards)	Free	Free	Free
• <b>Trade document Pick-up</b> (per instance)	₹ 100	Free	Free
<b>OTHER SERVICES</b>			
<b>Cheque Book</b>			
• Multicity Cheque Book (Personalised)* *₹ 225 per cheque book if AQB is not maintained from Quarter 2 onwards	Free*	Free*	Free*
<b>ATM Usage</b>			
• Applicable to all ATMs in India			
• Cash withdrawal	Free	Free	Free
• Balance enquiry	Free	Free	Free
• VISA / Mastercard ATMs outside India:			
• Cash withdrawal Subject to Reserve Bank of India guidelines	₹ 140	₹ 140	₹ 140
• Balance enquiry	Free	Free	Free
• SME Banking World Debit Card (applicable for SME non individual customers only)			
• First Year Fees*	Free	Free	Free
• Annual Fee per card*	Free	Free	Free
• Shopsmart Debit Card			
• First Year Fees*	Free	Free	Free
• Annual Fee per card*	Free	Free	Free
*For primary cards only##			
• Platinum Debit Card			
• First Year Fees	₹ 799	₹ 799	₹ 799
• Annual Fee per card	₹ 799	₹ 799	₹ 799
• Issuance Charge			
• Picture card	₹ 100	₹ 100	Free
• Lost card re-issuance*	Free	Free	Free
*Platinum Debit Card - ₹ 799 *For Primary cards only##			
• Manual cash withdrawal (per instance)			
• At designated VISA / Mastercard partner bank branches in India	₹ 100	₹ 100	₹ 100
• At designated VISA / Mastercard partner bank branches outside India Subject to Reserve Bank of India guidelines	₹ 150	₹ 150	₹ 150
<b>Replacement of PIN</b> Foreign currency transaction on debit cards are charged inclusive of commission or fees levied by VISA / Mastercard and 2.5% conversion commission	Free	Free	Free
<b>ATM Card</b>			
• Lost card re-issuance *For Primary cards only	Free*	Free*	Free*