

FAQ's

Q 1. Who is an eligible customer?

All Standard Chartered Bank Savings/Current Account holders and Credit Card customers who logon to Standard Chartered Online Banking and use 'Prepaid mobile top up' service.

Q 2. What is the 'Prepaid mobile top up' Offer?

According to the offer, all Standard Chartered Online Banking Customers who utilise the service of 'Prepaid mobile top up' during the promo period will receive 10% cashback (i.e 10% of the amount paid for top up).

Q 3. What is the offer period?

The offer period is from 1st - 31st October, 2012.

Q 4. How does one become eligible for this offer?

The customer shall be required to log on to their Standard Chartered Bank Online Banking Account during the promo period and recharge their prepaid mobile using 'Prepaid mobile top up' service.

Q 7. When will the customer receive the cashback amount?

The cashback amount will be credited to the customer's account within 1 month of the offer closure.

Q 8. Whom to contact if I do not receive my cashback

For any queries related to cashback, please contact Standard Chartered Phone Banking.