

FAQ's

1. Which cities is this offer valid in?

This offer is only available in Mumbai and Delhi.

2. I am from another city but I got the email. Can I still avail the offer?

This offer is only available in Mumbai and Delhi and not any other city. However if you are physically present in the cities during the offer period, you can avail the offer.

3. How do I avail this offer?

You need to apply online for eligibility and for a Credit card. Once approved, you can walk into the store along with the Debit card which you used while applying online. The upfront payment of 2 EMIs will be charged on the Debit card while purchasing the iPhone. Please ensure that you maintain sufficient balance for the same.

4. I do not have a SCB debit card. How do I avail this offer?

This offer is valid to select customers only on the Debit card. Kindly call our helpline numbers to apply

5. Which iPhone models are available in this offer?

iPhone 4, 4S and iPhone 5

6. Can I buy the iPhone 5 on this offer?

Yes. This offer is applicable to iPhone 5 also.

7. I am a debit card customer. Will I be eligible for the offer?

The debit card offer is available only to select Debit card customers. The offer will be sent to the registered email id.

8. Which are the participating stores where the offer can be availed?

The store list is available on the public website. Please visit <http://www.standardchartered.co.in/outlet.html> for more details

9. Can I use any SCB Debit cards?

Yes the EMI option is available on all SCB debit cards for select customers only.

10. How many iPhones can I purchase on my credit card?

This is a onetime offer only and you can purchase a maximum of one iPhone via this offer.

11. Can I buy any other phone (other than the iPhone) via the offer?

No. This offer is only available on the Apple iPhone.

12. Can I buy the iPhone accessories on this offer?

No. You can only purchase the iPhone on this

13. Can I use this to buy an iPad/iPod or any other Apple product?

No. This is only available on the iPhone.

14. I got an approved message, what should I do next?

You can go to your nearest store and avail the offer. You have to make a down payment of 2 EMIs on the same Debit card used by you online

15. When will I get my Gold Rewards Credit Card?

Your card in the blocked state will be dispatched to you within 7 working days from the time the AIP application is submitted

16. When will my Gold Rewards Credit Card be activated?

The card is in a blocked state and cannot be used until the below mentioned steps are completed:

- You will be contacted by a bank representative to collect your signature on the credit card application form and the most important document (MID).
- The bank representative will request you for a valid address proof (only applicable, if the address entered by you on the online application form is different from your address in our records)
- Once this is provided, you will receive an SMS from the bank within 7 working days, mentioning that your card is in active status. You can start using this card, once you receive this message.

17. Will the phone amount be included in my credit card limit?

The advance amount for the purchase of the iPhone will be treated as an outstanding on the Gold Rewards Credit Card and will be payable by you in the form of monthly EMI. This advance amount is not a part of the card limit.

To clarify, the amount advanced to you for the purchase of the iPhone will not be available for Credit Card transactions like retail purchases or cash withdrawals. The card limit advised to you in this letter will therefore be the limit available for retail transactions other than for the purchase of the iPhone.