

Priority Pass Program

Priority Pass is the world's largest independent airport VIP lounge program.

- Over 500 VIP lounges in more than 90 countries and 275 cities worldwide
- Access irrespective of the class of travel

The membership to Priority Pass lounges is complimentary with the Standard Chartered Emirates Platinum card, but usage will be charged to the Platinum Member as follows:

All rates in US Dollars	Cardholder Lounge Visit Pricing
China (Domestic)	\$18.00
Taiwan, India (Domestic)	\$20.00
Hong Kong, China (International), Macau	\$21.50
India (international), Japan, Korea, Rest of the world	\$25.00
Guests (per individual per visit)	\$27.00

The charge will be billed to your card (as per usage according to Priority Pass). While the expense is in USD, the billing will be in INR. Exchange rates as on the day of debiting the transaction on your card will apply and not as on the day of using the Priority Pass facility.

For the complete list of lounges and more details, please visit www.prioritypass.com.

Terms & Conditions pertaining to the Priority Pass Program

- Membership to the Priority Pass Program provided on the Standard Chartered Platinum Credit Card is on a complimentary basis.
- The Platinum Member shall be liable to pay for each Priority Pass lounge visit at the rates mentioned in the Tariffs & Charges.
- These charges are liable to be changed at the discretion of the Bank and shall be communicated to the Cardmember.
- Usage of each individual Priority Pass lounge shall be governed by its own Terms & Conditions shall be communicated to the Cardmember by the Bank.
- The Bank is not responsible for the quality of the services provided within any of the Lounges.
- The Priority Pass facility shall be available to the Cardmember on condition that the Platinum Credit Card continues to remain valid.
- The Member's Priority Pass Card shall be blocked if the member's Platinum Credit Card is blocked on account of any fraud/default.

- The Platinum Member shall be liable to present his Priority Pass Card in order to gain entry into any of the lounges within the Priority Pass network.
- Presentation of a blocked Priority Pass Card at the lounge shall not be entertained. The Cardmember is liable to intimate the Bank immediately upon loss of his Priority Pass Card to facilitate the blocking of the same and the Bank is not liable for any charges on the Priority Pass Card between the time of loss of the Priority Pass Card and reporting of the same to the Bank.
- The Priority Pass officials are not bound to announce flights and the Bank shall not be held liable for any Platinum Cardmember/accompanying guests missing flights while in the Lounge.
- The Bank shall not be held liable for any loss in the possessions by the Cardmember while within the Lounge.
- The Priority Pass Card is not transferable and is valid upto the date of expiry mentioned on the Card or until such time as the Cardmember's Platinum Card is valid.
- The Cardmember must abide by the rules and regulations of each participating lounge.
- Access to the lounge may be restricted on account of space constraints and will be at the discretion of the lounge operator.
- Participating lounges may choose to enforce a maximum stay period, beyond which the Cardmember may be charged.
- The Bank shall remain indemnified from any liabilities/damages/costs associated with the injury/death of any member or damage/destruction to any property arising out of use of any lounge.
- The Priority Pass Program is offered by Priority Pass (A.P.) Limited The Bank is not responsible for the goods/services at any of the lounges nor is liable for any defect or shortcoming of the goods/services obtained/availed at the airport lounges.
- The Platinum Program provides the Platinum Member a variety of privileges across restaurants, hotels, spas, airlines, etc. The same has been detailed in separate booklets is dispatched to the customer These efforts are brought to the member by the Bank on a best efforts basis.
- In addition to these Cardmember Rules and Regulations, the Cardmember shall be bound by the Terms & Conditions prescribed by the respective lounge operators and Priority Pass (A.P.) Limited