

Platinum Security

The Travel Insurance cover on the Standard Chartered Platinum card is from TATA AIG. The details of the coverages are as follows:

Coverages	
Accidental Death (Air only)	Rs.2,000,000
Hijack Benefit	Max \$300 (\$30 per day)
Deductible	1 day
Baggage Loss (checked) - Overseas	\$1,500
Per Article & Per Bag Limits	10% / 50%
BAGgage Delay (After 6 hours only)	\$150
Personal Liability	\$500,000
Deductible (third party property damage only)	\$200
Loss Of Passport	\$250
Deductible	\$30
Flight Delay after 12 hours	\$300
For Every 12 hours	\$30

- Loss of Baggage/delayed baggage/flight delayed/loss of travel documents - applies to international travel only.
- The insurance coverage will be valid as long as the Platinum Elite Credit Card continues to remain valid.
- The insurance coverage policy is governed by operative clauses which will be adhered to. Supplementary Platinum Elite members will not receive the above insurance coverage
- Claims need to be placed within 30 days of date of occurrence of the risk. All claims would only be settled in India in INDIAN RUPEES.

Please contact Tata AIG General Insurance Company directly for claims

Any one of the following methods to file a claim maybe used :

- Call the Toll Free Number on 1800 119966 (toll free from BSNL/MTNL lines)
- Call Local helpline no.s from your respective cities from any other line: Mumbai - 66939500, Delhi – 66603500, Bangalore – 66500001, Pune – 66014156, Chennai – 66841050, Hyderabad – 66629882, Ahmedabad - 66610201
- SMS “CLAIM” to 58888. Tata AIG would then call you at which point you can confirm your SCB Platinum card no.
- Send a mail to general.claims@tata-aig.com. Please mention the nature of your claim and phone no. in the mail. Someone from Tata AIG would call you and take the details.
- Email: customersupport@tata-aig.com
- Write to: Tata AIG General Insurance Co Ltd, Policy Holder Services, P. O. Box No. 4907, Chakala MIDC-Post Office, Mumbai 400093
- Visit the Website: www.tata-aiggeneral.com